



Get into Customer Service

Are you 16-25, currently not in employment, education or training and living in Brent?

The Prince's Trust and Fenwick are running a two-week programme for young people who are interested in working in customer services and gaining work experience.

Join our **free programme** where you can:

- ➔ Gain a **World Host Customer Service Certificate**
- ➔ Gain a **Level 2 Award in Food Safety Awareness**
- ➔ Gain **work experience** at Fenwick, Brent Cross in a range of retail and catering departments; including Fashion, Fashion Accessories, Beauty, Hospitality or our Home Furnishing departments
- ➔ Improve your **confidence, communication, team work and employability skills**
- ➔ Opportunity to **gain employment** at the end of the programme with a **guaranteed interview**
- ➔ Receive up to **six months' progression support** with the Prince's Trust to help you find work, get into education or training

Interested?

To be eligible for the programme you **must** attend a Taster Day on **Wednesday 28th October, 2015**

The main programme will run from **Monday 2nd November – Friday 13th November, 2015**

Lunch and travel will be provided during the programme.

To register your interest or for more information contact Luna Diaz on 07786 375 955 or email outreach.london@princes-trust.org.uk. Alternatively, you can also text the word 'Customer' to 07786 375 955.

In Partnership with Fenwick:

